



# Cerner Connection

3.23.18



## Cerner Wins

The Cerner teams have been working diligently to reduce challenges and errors in the Cerner system for several months now. Their work has resulted in significant reductions in errors and processing time that were impacting staff and physician productivity. We hope you are seeing these improvements in your daily work with Cerner.

- Complete elimination of patient script errors (down from 13,000 per day)
- 80% reduction in discern output error messages
- 14% reduction in order approval time
- 20% improvement in Cerner response time
- 20% reduction in time to open the task list
- 20% crash reduction
- 30% reduction in login time
- 40% reduction in long transactions (greater than five seconds)
- Zero interface delays



## Cerner Mobile Applications Updates

We recently implemented mobile applications for providers that allow them to access some functions of Cerner via a mobile phone, including taking photos to upload to the patient chart. To date, 465 providers have been added to the system, 203 charts have been accessed and 237 images have been captured for clinical use.



## Therapy Department Improvements

- Assessment sections added to evaluation and progress notes
- NICU documentation for therapy will be moved under Rehab section
- Discharge summary revisions currently being addressed
- Current Cerner platform for rehabilitation being reviewed

## Oncology Update

- Very productive meetings were held with nursing and providers to discuss provider and nursing documentation enhancements.
- Coming soon are two new provider Powerforms to help providers document Care Coordination Oncology Care Model requirements and Biomarkers.
- Education was provided to Pediatric Oncology nurses about the oncology flowsheets. Filters and interactive flowsheet bands were set up for improved workflow and documentation.



## Cerner Tip of the Week

For Chronic medications, choose Maintenance in “Type of Therapy” when prescribing to:

- Prevent chronic meds from falling off the med list
- Gray out “stop date/time” when using Special Instructions